

WARRANTY INFORMATION

If anything was missing, broken, or malfunctioning when you received the Encore device please call Encore Customer Service.

800-475-3091 ask for Ext. # 5

Warranty by product code

One Year Warranty

44010-001, 44019-001,

Two year warranty

44020-001,

Five year warranty

44014-manual, 44016-battery, 44017

Warranty is on the penile tube, ring ejector, loading cone, pump mechanism. Tension rings are subject to normal wear and tear and are not included in warranty coverage. Retain your purchase receipt or packing slip which will show date of purchase.