

VENTURA SCOOTER



VENTURA 4



VENTURA 3

OWNER'S MANUAL






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1. PREFACE AND INTRODUCTION


Please carefully read this owner's manual before using the vehicle. Improper use of the vehicle could result in harm, injury or traffic accidents. Therefore for maximum pleasure while using the vehicle please read this owner's manual.

- ◆ This owner's manual includes operation instructions for every aspect of the vehicle, as well as instructions for how to deal with possible accidents.
- ◆ The symbols used in this manual are explained below:
Read especially the notes marked with these symbols:

 Warning	Improper usage could result in serious injury or death
 Attention	Improper usage could lead to injury and/or damage to your scooter.
 Suggestion	Follow these instructions to keep your vehicle in a good operating order.

- ◆ This manual includes a copy of repair and maintenance record chart and warranty information. Please keep it in a safe place or in the scooter.
- ◆ If someone else uses the scooter, please make sure that you provide them with the instruction manual for his or her consideration.
- ◆ As designs change some illustrations and pictures in the manual may not correspond to the vehicle that you purchased. We reserve the right to make design modifications.

Our scooters have been designed and manufactured to provide a comfortable and secure yet affordable solution for some mobility requirements.

 Suggestion
To maximize your batteries efficiency and service life, please fully recharge your new battery before its first time use.

2. SAFETY NOTICE

2.1 BEFORE DRIVING

The user needs to be familiar with the usage and operation of this vehicle before driving. Therefore, please always keep the following safety notices in mind.

- **The same traffic rules apply to the use of this vehicle as apply to pedestrians**

For your safety, please therefore follow the rules that apply to pedestrians.

- ◆ Ride on pavement, sidewalks or pedestrian areas only. Never ride on roads or highways.
- ◆ Please do not drive your scooter after consuming alcohol or when you are tired.
- ◆ Please be careful when driving your scooter in low light. It has not been designed for use at night.
- ◆ Be extremely cautious when driving your scooter in busy areas or in shopping malls.

- **Practice operating your vehicle**

Before using the scooter in busy or potentially dangerous areas, familiarize yourself with the operation of your scooter. Please practice in a wide and open area like a park. In order to avoid accidents with your scooter while driving, please bear in mind driving motions, such as accelerating, stopping, turning, reversing, up-and down ramps.

- ◆ Please turn the speed dial to low speed position for your initial practice.
- ◆ Be sure someone accompanies you for safety when driving on the pavement for the first time.
- ◆ Only use higher speed setting when you are confident that you can easily operate and control your scooter.

- **The scooter is only to be used by one person at a time**

Do not carry passengers on your scooter (including children)

- **Do not use this vehicle to carry or haul goods**

- ◆ As the maximum weight can be carried please refer to “MAX USER WEIGHT” in Section 7 SPECIFICATIONS
- ◆ Maximum loading weight for basket is 6.5 lbs.

2. SAFETY NOTICE

2.2 WHILE DRIVING

- **Please carry out regular inspections.** Refer to Section 6 INSEPCION AND MAINTENANCE

- **Do not exit the vehicle while the vehicle is moving.**
 - ◆ Such action may cause you to lose your balance and risk injury from falling.
 - ◆ Pay attention that your clothes do not tangle in the wheels.

- **Do not use your vehicle under the circumstances below.**
 - ◆ In areas with heavy traffic or areas that are muddy, gravel, bumpy, narrow, snow covered, icy or in areas with drop offs not protected by fences or protective guardrails. Keep away from areas where the wheels may become stuck.
 - ◆ Do not drive at night or when it is raining, snowing, misty, or windy.
 - ◆ Do not drive your vehicle in an “S” pattern or make erratic turnings.
 - ◆ Do not take the scooter onto escalators.
 - ◆ UNDER NO CIRCUMSTANCES SHOULD THE SCOOTER BE USED AS A SEAT IN A MOTOR VEHICLE (E.G. CARS, BUSES, TRAINS, ETC).

- **About Mobile Phones and other electrical equipment**
 - ◆ Do not use a mobile phone or other wireless communication devices while driving.
 - ◆ Always switch off the scooter and remove the ignition key before using a mobile phone.
 - ◆ Do not charge mobile phones or any other electrical devices from your scooter’s battery.

- **Automatic Power Shut Down**

In order to avoid accidental battery run down, your scooter is equipped with an automatic power shut down facility. If the scooter is switched on, after remaining undisturbed for a period of thirty minutes it will automatically turn off. Should this occur, simply switch your scooter off and back on and it will be ready to use once again.

- **Ramps, inclines and drops**
 - ◆ Do not drive onto steep ramps greater than the specified gradient. Refer to the section entitled “CLIMBING ANGLE” in Section 7 SPECIFICATIONS
 - ◆ Always use a low speed setting when ascending or descending a gradient.
 - ◆ Do not drive in areas with large drops or potholes.
 - ◆ Please slow down when driving in areas with inclines.
 - ◆ Do not make sudden turns when driving on gravel or ramps.
 - ◆ Always lean forward when climbing a steep gradient.

2. SAFETY NOTICE

■ Starting and Driving

1. Make sure the seat is installed properly.
2. Make sure the tiller has been secured properly.
3. Fold down the armrests so you can rest your arms on them.
4. Turn the power switch to “ON”. If necessary, turn on the headlights.
5. Check battery indicator to see whether there is enough power for your journey. If you have any doubt about the remaining power, please recharge the batteries before departure.
6. Set the speed dial to a position you feel safe and comfortable with.
7. Check the forward/reverse speed lever works correctly.
8. Make sure the electromagnetic brake works correctly.
9. Make sure it is safe around you before you drive. Engage the 4 mph switch if you are driving on pavement.

⚠ WARNING !

- ◆ Do not set in the freewheel mode when driving on a gradient.
- ◆ Always re-engage the anti-freewheel device before use. Failure to do so may result in injury.
- ◆ To protect your safety, the power will automatically cut off and electromagnetic brake system will activate while you are driving down a steep gradient. This will limit the speed to a safe level. Turn the power on again to re-start your scooter.
- ◆ **Maximum User Weight Limit**
Refer to section entitled “MAX. USER WEIGHT” in Section 7 SPECIFICATIONS. Overloading past the weight limit may lead to damage of your scooter or cause it to malfunction and will endanger your safety. The warranty does not cover this type of damage.

👉 Attention

1. Do not push both RH & LH sides of the speed control lever simultaneously. This might leave you unable to control your scooter.
2. Do not turn the power switch to OFF while driving as this will lead to an emergency stop and possible risk of accident and injury.
3. Do not set to the highest speeds while driving indoors.
4. Do not adjust the speed dial while driving, a sudden change in speed may cause danger to you and others, and may cause damage to your scooter.
5. Do not place magnetic devices near the area of the operation handle as this could affect the safe operation of your scooter.
6. Be careful while driving in crowded areas.
7. While reversing the vehicle, be aware of people or objects behind you.

2. SAFETY NOTICE

Stopping

1. Release the speed control lever completely. The vehicle will naturally brake and stop.
2. Turn the power switch to (OFF). Then pull out the key.

Driving on the pavement

- ◆ Ensure the speed limit switch is set to the slowest setting when using the scooter on pavement.
- ◆ This will limit the scooter to a maximum safe speed.
- ◆ The limit switch can be set to the fastest setting for use on pavement.

2.3 LABELING

Please carefully read all labels on the scooter before driving it. For your future reference, do not remove them.

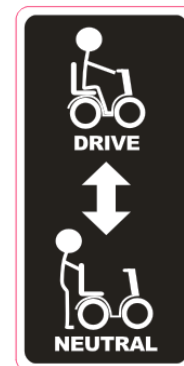
1. CE LABEL



2. WARNING EMI LABEL.....



3. WARNING EMERGENCY FREEWHEEL
DEVICE LABEL.....



2. SAFETY NOTICE

2.4 EMI

This portion of the content will provide the user with basic information that describes the problems with EMI, known sources of EMI, protective measures either to lessen the possibility or exposure or to minimize the degree of exposure, and suggested action should unexpected or erratic movement occur.

Caution: It is very important that you read this information regarding the possible effects of electromagnetic interference on your electric scooter.

■ ELECTROMAGNETIC INTERFERENCE (EMI) FROM RADIO WAVE SOURCES

Powered vehicle may be susceptible to electromagnetic interference (EMI), which is interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radios, and cellular phones. The interference (from radio wave sources) can cause the powered vehicle to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the powered vehicle's control system. The intensity of the interfering EM energy can be measured in volts per meter (V/m). Each powered vehicle can resist EMI up to a certain intensity. This is called its "immunity level". The higher the immunity level, the greater the protection. At this time, current technology is capable of achieving at least a 20 V/m immunity level, which would provide useful protection from the more common sources of radiated EMI. This powered vehicle model as shipped, with no further modification, has an immunity level of 20 V/m without any accessories.

There are a number of sources of relatively intense electromagnetic fields in the everyday environment. Some of these sources are obvious and easy to avoid. Others are not apparent and exposure is unavoidable. However, we believe that by following the warning listed below, your risk to EMI will be minimized.

The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitter-receivers with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, " walkie talkie", security, fire, and police transceivers, cellular telephones and other personal communication devices.
2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances and taxis. These usually have the antenna mounted on the outside of the Vehicle,
3. Long-range transmitters and transceivers, such as commercial broadcast transmitter (radio and TV broadcast antenna towers) and amateur (HAM) radios;

3. PARTS INTRODUCTION

3.1 PARTS DESCRIPTION

- | | | |
|-------------------------|------------------------------------|----------------------|
| 1. Indicator Lamp | 2. Charger Socket Cover | 3. Basket Bracket |
| 4. Tiller Adjust Lever | 5. Head Lamp | 6. Seat Remove Lever |
| 7. Seat Slide Lever | 8. Armrest | 9. Freewheel Lever |
| 10. Side Reflector | 11. Rear Lamp | 12. Anti-tip Wheel |
| 13. Rear Reflector | 14. Width Adjustable Armrests Knob | |
| 15. Rear Indicator Lamp | 16. Rear View Mirror | |



4. OPERATION

4.1 CONTROL PANEL

1. Battery Level Indicator
2. Speed Dial
3. Indoor / Outdoor Switch
4. Headlights Button
5. Horn
6. Emergency lights
7. Indicator Switch
8. Wigwag Paddle



4.2 HOW TO OPERATE YOUR SCOOTER

■ Power switch

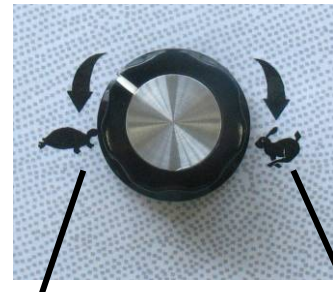
Turn the key to power ON or OFF

- (ON) : Power is turned on
- (OFF) : Power is turned off



■ Speed Dial

Rotate the slowest or fastest setting to determine the maximum speed of the scooter.



Slowest setting

Fastest setting

■ Forward, Reverse, and Braking

- ◆ Pull the speed control lever backwards with your right fingers and the vehicle will move forward.
- ◆ Pull the speed control lever backwards with your left fingers and the vehicle will move backward.
- ◆ Release the speed control lever freely while either going forward or reverse, and the electromagnetic brake in the motor will be activated, and the vehicle will stop.

■ Indicator Lamp Switch

- ◆ The light will flash when turning the switch to the left or right.
- ◆ Return the switch back to the middle, the indicator will be cancelled.

4. OPERATION

■ Horn Button

Press the horn button to sound the horn. Release the button to stop the horn.

▣ How To Set Freewheel Mode

The motor on the scooter can be disengaged to allow the scooter to be pushed.

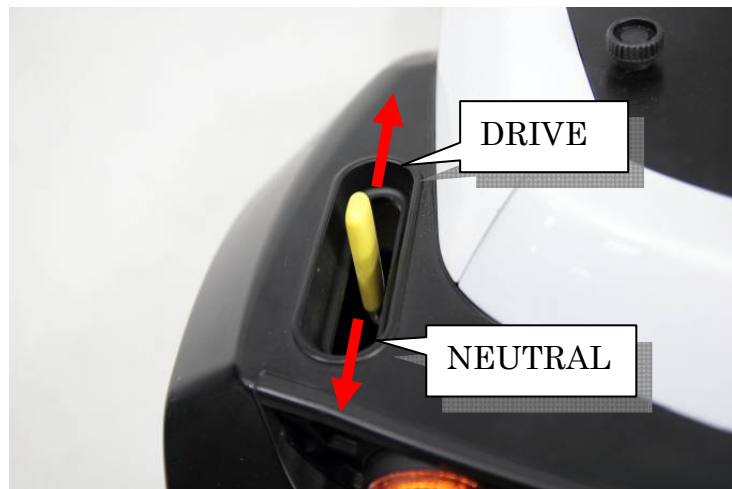
◆ Drive Mode

– To put the scooter in to “drive” mode, push the freewheel lever up completely

◆ Freewheel Mode

– To put the scooter in to “freewheel mode”, push the freewheel lever down completely and the scooter can be moved manually.

◆ Please note that this will put the scooter in to freewheel mode, so scooter’s motor and brake will be disengaged



■ Light Button

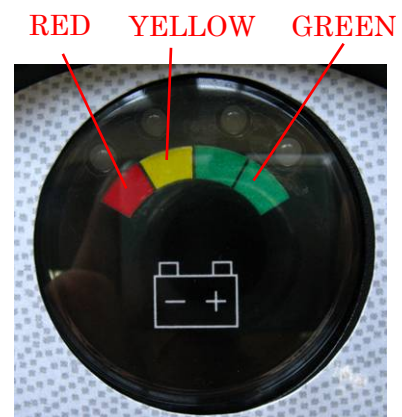
◆ Push the light button to switch the front and rear lights on.

◆ Push the button again to turn the lights off.

■ Battery Indicator

The battery indicator on the tiller console uses a color code to indicate the approximate power remaining in your batteries. Green indicates (40 ~ 100%) capacity, yellow a draining charge(10 ~ 30%),and red indicates that an immediate recharge is necessary.

◆ The remaining power suggested by the battery indicator will vary by the actual driving time incurred and how you drive. Repeated starting, stopping, climbing will consume the power more quickly.



4. OPERATION

Braking

- ◆ Electro-magnetic brake:
Release the speed control lever completely, and the electromagnetic brake will be activated automatically, and the scooter will stop.

■ Parking

- ◆ After stopping, turn the main key to OFF and remove the key. The lights will turn OFF. The electromagnetic brake is engaged (locked).

Warning

When on a gradient NEVER switch the vehicle to the freewheel mode. The electromagnetic brakes will not be applied. This may result in injury.

■ How to adjust the armrest width

Loosen the knobs at the back of the seat frame first, then adjust the armrest width by sliding the armrest. Once satisfied with the width, tighten the knob.



■ Seat

- ◆ The seat can be turned to 45 degrees or 90 degrees.
- ◆ Pull the seat adjustment lever forward and swivel seat.
- ◆ Release the lever, then continue swiveling the seat until it locks in position.

Attention

- ◆ Return the seat to the forward position before driving.

4. OPERATION

■ How to re-position the seat

The seat can be slide backward and forward for a comfortable driving position. To slide the seat, pull the lever at the front of the seat and reposition as required.



■ Tiller Adjustment

The tiller can be adjusted in many different positions to suit each driver.

1. Loosen the lever to adjust the tiller to positions you desire.
2. Once the tiller is in the desired position, tighten the lever to secure the tiller.



■ Main Circuit Breaker (Reset Button)

When the voltage in your scooter's batteries become low or the scooter is under strain because of excessive loads or steep inclines, the main circuit breaker may trip to protect the motor and electronics from damage.



5. BATTERY CHARGING AND CARE

5.1 CHARGING THE BATTERY

Follow the procedure below step by step:

1. Turn the power switch to (OFF)
2. Connect the charger's power cord into the power outlet.
3. Open the charging socket cap on the scooter's tiller. Then connect the charger's round plug to the charging socket.
4. Both the charger's red and orange LEDs will be lit when beginning charging. The charging duration is about 6 hours. To ensure optimum performance a 10-hour charge is recommended. But we do not recommend charging more than 24 consecutive hours.
5. Both the charger's LEDs will be lit during the charging process. The orange LED will turn green when charging is complete.
6. Disconnect the power cord and the round plug from charger socket on the scooter.



⚠ Warning

- ◆ The fan inside the charger will be activated accordingly when you turn on the charger. If the fan does not work when connected to the charger or the green light is not showing, DO NOT use this charger. It may lead to overheating of the charger and cause a fire as a result.
- ◆ There is a red LED present on the charger to illustrate operation. If this LED does not illuminate the charger is defective, please contact your dealer.

👉 Attention

- ◆ While gripping or folding the handle bar, beware of finger or hands caught in the handle area.
- ◆ While returning the batteries to the battery pack cavity of shroud, beware of finger or hands.

⚠ Warning

1. Keep away from flammable objects while charging as it may lead to fire or explosion of battery.
2. Do not smoke while charging as the battery may release hydrogen gas. Always charge your battery in a well-ventilated space.
3. Never connect or disconnect the plug or cord with wet hands while charging. Do not connect or disconnect the plug or cord when they are wet, it may lead to electric shock.

NOTE: The immovable function will be activated while your scooter is in charging status, which will make your scooter not run.

5. BATTERY CHARGING AND CARE

 **Attention - Please follow the rules below to avoid accidents while charging.**

1. Please use the charger supplied with your scooter only, and recharge the battery to its full capacity every time. You may damage the battery and scooter if you use a charger, which is not to the correct specification.
2. Please charge in a well-ventilated space where it is not directly exposed to the sunlight. Do not charge in surroundings where it is humid or under rainfall and morning dews.
3. Do not charge in temperatures less than -10°C or higher than $+50^{\circ}\text{C}$ as the charger may not work well and the batteries may become damaged.

5.2 BATTERY

- ◆ Do not expose the battery to temperatures below 10°C or above 50°C when charging or storing the vehicle. Under the above temperature range can cause the battery either to freeze or over heat. This will damage the batteries and shorten their life.
- ◆ These batteries are maintenance free and there is no need to refill with water.
- ◆ You are required to recharge the batteries on a regular basis. Even if the scooter is idle, you should charge the batteries at least once a week.
- ◆ The batteries carry a six-month manufacturer's warranty. This warranty only covers issues relating to manufacturing faults, and not faults relating to failure to recharge the batteries as instructed above.

 **Suggestion – How to maximize your batteries efficiency and service life**

1. Fully recharge your new battery before its first time use.
2. Be sure to charge the battery fully every time. The battery life will be seriously shortened or decayed if the battery is repeatedly used without being fully charged.
3. Always complete the charging until the orange LED light turns green. NEVER stop charging before it is complete.
4. Keep your batteries fully charged whenever possible.
5. If you do not use your scooter for a long time, it should be charged at least every week to keep the battery in a fully usable condition.
6. The ambient temperature will affect charging time. Charging time will be longer in the winter.
7. After charging, do not leave the charger socket plugged in to the scooter, as this will cause a power drain on the scooter and temporarily reduce its range.

5. BATTERY CHARGING AND CARE

■ Cleaning the battery

If the batteries are contaminated by water, battery acid, dust or other substances, they will discharge quickly. The batteries supplied with the scooter are sealed and as such are maintenance free with no risk of battery leakage. Please follow the steps below to clean the battery.

1. Turn the scooter power switch to “OFF”.
2. Remove the seat.
3. Remove the shroud and unplug the terminal of the taillight and signal lights.
4. Use a clean cloth to wipe off the soiled area.
5. Take out the battery.
6. Clean the battery with a clean cloth. If the terminal is covered by white powder, please wipe it clean using warm water.

⚠ Warning

1. The wiring system has been properly located when assembled in the factory. Do not attempt to relocate the wiring system. The improper layout of the wiring system may result in the wires being pinched by the battery box or shroud resulting in electronic system failure.
2. Be sure the battery wires are attached to their correct battery terminal.

📖 Suggestions

If necessary, ask for help from your dealer for advice about maintaining and replacing the battery.

📖 Suggestions

1. Make sure the terminals are installed properly and put the cover back on.
2. Do not use the battery to charge telecom equipment or other items.
3. Battery efficiency will vary with outside conditions; the driving distances will be shorter in the winter. If the vehicle is not used for a long time, please charge the battery at least every week.
4. Replace both batteries together.

6. INSPECTION AND MAINTENANCE

6.1 INSPECTION

- ◆ Clean the scooter with a damp cloth and dust down approximately once a week to preserve the appearance of the scooter.
- ◆ Adjust the tiller height and return to the original position and swivel the seat once a week to ensure the parts adjust and remove smoothly and easily when required.
- ◆ Check for signs of wear and tear on the tires and the upholstery on a regular basis.
- ◆ For optimum performance and to increase the lifespan of your scooter, it is recommended that you have your scooter serviced once a year.

6.2 REGULAR CHECKING RECORD

To make sure your scooter is correctly serviced, take it to your dealer for regular maintenance checks. This should be at intervals of six months after the first inspection after one month. Your dealer may charge a fee for this service.

YEAR	1	2	3	4	YEAR	1	2	3	4
Service Dates					Service Dates				
Controller					Upholstery				
On/off switch					Seat				
Controller Lever					Back				
Braking					Armrests				
Recharge point					Electrics				
Batteries					Connections condition				
Levels					Lights				
Connections					Test run				
Discharge test					Forwards				
Wheels and Tyres					Reverse				
Wear					Emergency stop				
Pressure					Left turn				
Bearings					Right turn				
Wheel nuts					Slope test				
Motors					Over obstacles				
Wiring					List Items repaired				
Noise									
Connections									
Brake									
Brushes									
Chassis									
Condition									
Steering									

6.3 BATTERY, FUSE AND TYRE

■ Battery

Refer to the section entitled “ 5.2 BATTERY” in “5. BATTERY CHARGING AND CARE ”.

■ Fuse

If the battery charger is turned on and no LEDs are lit, check the fuse.

6. INSPECTION AND MAINTENANCE

Suggestion

Ask for help from your scooter dealer to inspect or replace the fuse, since the tiller shroud has to be removed first before you can replace the fuse.

Tires

The condition of the tires depends on how you drive and use your scooter.

- ◆ Inspecting tire tread
- ◆ Please check the tread groove regularly. Replace the tires when the tread groove is less than 0.5 mm.

Attention

1. When tread groove is below 0.5mm it can easily lead to vehicle slippage, making braking distances longer. Therefore replace the tires as early as possible when they do not have sufficient tread depth.

Attention

When conducting maintenance of your vehicle, please turn the power switch to OFF and remove the charger cords.

Suggestions

- ◆ Do not splash water directly to wash your scooter as this could lead to malfunction of the system electrics.
- ◆ Do not use petrol, solvents or vaporizing solution as these may deform or damage the shrouds.
- ◆ Do not use wax.

6.4 STORAGE

Make sure the vehicle is stored under the following circumstances:

- Make sure the seat is set in the “Forward” position
- Make sure the Power switch is turned to OFF

Suggestion

Please store the scooter in a location where it is away from the direct sunlight, rain, or dew. When storing for a long time, please charge the battery to full power and then disconnect the battery terminal. For details inquire to your scooter dealer.

6.5 MOVING ABOUT

- ◆ Turn the power switch “OFF” before moving.
- ◆ Lift the scooter by the chassis, and not by the bumpers. Lifting the scooters by the bumper could cause damage or injury.
- ◆ For your safety, always ask for help if required. You will need 2 or 3 persons when moving or lifting the vehicle.

7. TROUBLE SHOOTING AND SPECIFICATION

■ TROUBLE SHOOTING

<i>Symptom</i>	<i>Remedy</i>
The scooter will not switch on	<ul style="list-style-type: none"> • Try recharging the battery • Check the fuse and circuit breaker in the scooter
The scooter switches on, but the scooter will not move.	<ul style="list-style-type: none"> • Ensure there is enough power in the batteries. If not, recharge the batteries. • Ensure the freewheel lever is engaged in the 'DRIVE' position.
The scooter appears slow	<ul style="list-style-type: none"> • Check the battery power level and recharge • Check the speed dial is not set to slow.
The seat turns when in operation	<ul style="list-style-type: none"> • Slowly rotate the seat until it drops in to place and is secure
The handlebar appears loose	<ul style="list-style-type: none"> • Tighten the height adjustment handle to secure the handlebar
Involuntarily horn sounds	<ul style="list-style-type: none"> • Ensure that the wigwag paddle is released. • Switch the scooter off and on. • Recharge the batteries. • If problem persists contact your dealer.

▣ SPECIFICATION

Remark: The manufacturer reserves the right to modify the specification if necessary. The final Specification

Model Reference	VENTURA 4	VENTURA 3
Dimension (L x W x H)	47" x 22.8" x 40.6"	47" x 22.8" x 40.6"
Weight with battery	180 lbs.	175 lbs.
without battery	141 lbs.	135 lbs.
Battery	20 AH (option 34AH)	
Charger	HP 4A	
Front Tire	10" PU TIRE	
Rear Tire	10" PU TIRE	
Driving System	Direct drive the rear wheels (with differential gear)	
Brake System	Electromagnetic brakes	
Control Method	By speed control lever	
Top Speed	4 MPH	
Climbing angle	7.5 degree	
Cruising range	20 Miles	
Max. user weight	350lbs	

is subject to the individual scooter you purchase from your dealer.

8. WARRANTY

FOR THE WARRANTY PERIODS LISTED BELOW, BEGINNING AT THE DATE OF ORIGINAL PURCHASE, DRIVE MEDICAL WILL REPAIR OR REPLACE, AT ITS OPTION TO THE ORIGINAL PURCHASER, FREE OF CHARGE, ANY OF THE FOLLOWING PARTS FOUND UPON EXAMINATION BY AN AUTHORIZED REPRESENTATIVE OF DRIVE MEDICAL TO BE DEFECTIVE IN MATERIALS AND/OR WORKMANSHIP. THE WARRANTIES CONTAINED HEREIN EXTEND AND APPLY ONLY TO THE ORIGINAL PURCHASER.

LIMITED LIFETIME	o Main frame	o Seat post	o Platform	o Frame welds
14 MONTHS	o Charger assembly o Controller o Throttle	o Joystick o PC board o Electrical harness	o Brakes (electronic function ONLY)	o Motor/gearbox assembly
6 MONTHS	o Batteries are covered by a separate six (6) month warranty provided by the battery manufacturer.			

The following items are warranted to be free of defects in workmanship and materials at the time of delivery. If the following items are found to be defective or damaged immediately after the product is removed from the box, Drive Medical will repair or replace, at its option to the original purchaser, free of charge, the following items:

- | | | | |
|---------------------------------|-----------------------|---|--------------------------------------|
| o Plastic shrouds and footrests | o Tires and tubes | o Metal connection pins, hardware, nuts, bolts & star knobs | o Brake pads |
| o Motor brushes | o Anti-tip wheels | o Bearings and bushings | o Plastic components, excluding body |
| o Upholstery and seating | o Floor mats | | o Front rigging mounting brackets |
| o Armrest pads | o Swing arm | | |
| | o Plastic connections | | |
| | o Fuses/Bulbs | | |

ADDITIONAL COMPONENTS

Items not mentioned or listed are covered at the discretion of Drive Medical. Any accessories, standard or optional, supplied by Drive Medical, are covered for a period of one year from the date of purchase with the particular unit.

RECONDITIONED UNITS WARRANTY

All reconditioned units are covered by a 90-day warranty from Drive Medical effective from the date of purchase.

REPLACEMENT PARTS WARRANTY

Parts that are supplied by Drive Medical as replacements to warranted parts will be warranted for a period of time equal to the remainder of the original part's warranty period.

WARRANTY EXCLUSIONS

- o Plastic shrouds and footrests.
- o Upholstery and seating.
- o Tires and tubes.
- o Brake pads.
- o Fuses.
- o Motor brushes.
- o Circumstances beyond the control of Drive Medical.
- o Labor, service calls, shipping and other charges incurred for repair of the product, unless specifically authorized by Drive Medical, Inc.
- o Repairs and/or modifications made to any part without specific consent from Drive Medical.

Exclusions also include components with damage caused by:

- o Contamination.
- o Abuse, misuse, accident or negligence.
- o Battery fluid spillage or leakage.
- o Batteries not properly maintained by recommended charging and storage procedures.
- o Commercial use, or use other than normal.
- o Improper operation, maintenance or storage.
- o Exceeding the specified weight capacity of the unit.
- o Acts of Nature, such as lightning strike, earthquake, etc.

- o Accessories other than those supplied or approved by Drive Medical.

SERVICE CHECKS AND WARRANTY SERVICE

Warranty service must be performed by an authorized Drive Medical provider. Do not return faulty parts to Drive Medical without prior written authorization. All transportation costs and shipping damage incurred while submitting parts for repair or replacement are the responsibility of Drive Medical.

Failure to follow the instructions, warnings and notes in the owner's manual and those located on your Drive Medical product can result in personal injury or product damage and will void Drive Medical's product warranty.

There is no other express warranty.

IMPLIED WARRANTIES

Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to one (1) year from the date of original purchase and to the extent permitted by law. Any and all other implied warranties are excluded. This is the exclusive remedy. Liabilities for incidental, punitive, special and consequential damages under any and all warranties are excluded.

Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental, punitive, special and consequential damages. The above limitation or exclusion may not apply to you.

This warranty gives you specific rights and you may also have other rights which vary from state to state.

8. WARRANTY

8.2 VIN (VEHICLE INDIFICATION NUMBER)

To ensure the correct after-sale service and warranty service support, please write down the vehicle identification number that is stuck on the back side of the frame.



Model	VENTURA 3 / VENTURA 4		
Chassis NO.			
Motor serial #		Key #	

Warranty Application Form

Name			
Gender	<input type="checkbox"/> Male	<input type="checkbox"/> Female	
Tel no.			
Address			
Model	M4JRH		
Vehicle Data	Scooter	Chassis	
	No.:		
	Motor Serial No.:		Key #
Date of Purchase	Year	Month	Day
Agent Signature			



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